

Knowledge and Library Services Case Study

Nottinghamshire Healthcare NHS Foundation Trust Library and Knowledge Services: Supporting physical healthcare policy updates

April 2022

Reason for enquiry

Modern Matron was asked to review several clinical policies and procedures for the service, hospital, and the Trust. To ensure that these documents reflected the most current evidence-base, the Library was approached to support a literature review around:

- Management of foreign bodies
- Role of the resuscitation officer in NHS services
- Management of food and fluid refusal

What the knowledge and library specialist did

The Library was able to undertake the searches and produced a report of the evidence found from a wide range of sources, including NICE, research papers, books, and other policies/procedures in the NHS.

Quote: “They provided a fantastic narrative around what could be found and the gaps, as well as the quality of the items they found.”

Impact of input from the library and knowledge service

The evidence presented ensures that the guidelines and policy statements reflected the gold standard, highest quality, and most current evidence base.

Quote: “This [work] will result in the direct care delivery enacted because of these policies and procedures to be the highest it can be. I also found the gap analysis useful as this has allowed me to frame questions with colleagues around how and why we do what we do, and work towards filling these gaps.”

Immediate Impact

Reduced risk or improved safety: The more robust the policy the better the outcome for both staff and patients. Ensuring the policies contain the latest evidence is vital to the safety of staff and patients.

Improved the quality of patient care: The best evidence ensures the policies and procedures were up to date and provide staff with the best guidance on care for our patients and colleagues.

More informed decision making: The evidence supports the highest quality clinical decision making for any user of the policies and procedures.

Contributed to service development or delivery

Contributed to personal or professional development Staff can be confident that their governance reflects the evidence base and as leaders are aware of the gaps.

Productivity and efficiency

Submission by:

Rob Furby, Modern Matron/Head of Service

For further information on how you can get similar support contact your local NHS library and knowledge service.

Submission Details

[To be completed by Knowledge and Library Service at the point of submission]

Name of Organisation

Nottinghamshire Healthcare NHS Foundation Trust

Knowledge and Library Service Contact Email:

libraryservice@nottshc.nhs.uk

Title of Case Study

Supporting physical healthcare policy updates

NHS Region *[Make bold the option which applies:]*

East of England

London

Midlands

North East and Yorkshire

North West

South East

South West

Sector *[Make bold the option which applies:]*

Acute

Acute and community

Care Trust

Clinical Commissioning Group

Commissioning Support

Community Trust

Cross-sector

Local Education and Training Board

Mental Health

Mental Health / Learning Disability

Mental Health / Social Care

Primary Care

Public Health

Shared Service / Informatics

Special HA

Other. If other, please specify

Group Impacted *[Make bold the option which applies:]*

Additional Clinical Services

Administrative and Clerical

Allied Health Professionals

Estates and Ancillary

Healthcare Scientists

Medicine and Dental

Multiprofessional

Patients, Carers and the Public

Nursing and Midwifery

Scientific and Technical

Students

Impact Types *[Make bold any of the impact types below which apply]*

Contributed to personal or professional development

Contributed to service development or delivery

Facilitated collaborative working

Health Information for Patients, Carers and the Public

Improved the quality of patient care

Mobilising evidence and organisational knowledge

More informed decision making**Productivity and efficiency****Reduced risk or improved safety**

Saved money or contributed to financial effectiveness

Improved health and wellbeing of staff and learners

Consent

I have consent from individuals referred to in this case study to share details nationally for advocacy and promotion. *[Make bold the option which applies:]*

Yes

No