

FEEDBACK

You said:

"I'm based elsewhere so can't always get there when its open"

"I need a list of all available materials and which books are in to use"

"Could you open early in the morning and later in the evening to encourage use after work, or before work or before training"

" I need assistance to access health journals, perhaps have bulletins with relevant materials"

"I think our library is a fabulous place to visit with so much to offer staff - we are very fortunate to have this facility"

"Staff are excellent; very helpful and prompt with all responses"

"Library staff are always friendly and helpful"

Our responses:

Almost all of our services are accessible online and we can send our books in the internal post to you. You may be required to come to the library if you need to pay for a loan from another library or pay off a fine.

Our catalogue is available online and shows whether a book is on loan or not.

At the end of last year, we changed our opening times and are open earlier in the morning on some days.

Our opening times are governed by the opening hours of the Education Centre and we can't, therefore, offer an out of hours service.

We provide a number of bulletins please see our website for more information. Suggestions for other topics always welcome.

We also provide 1-2-1 training to help with literature searching.