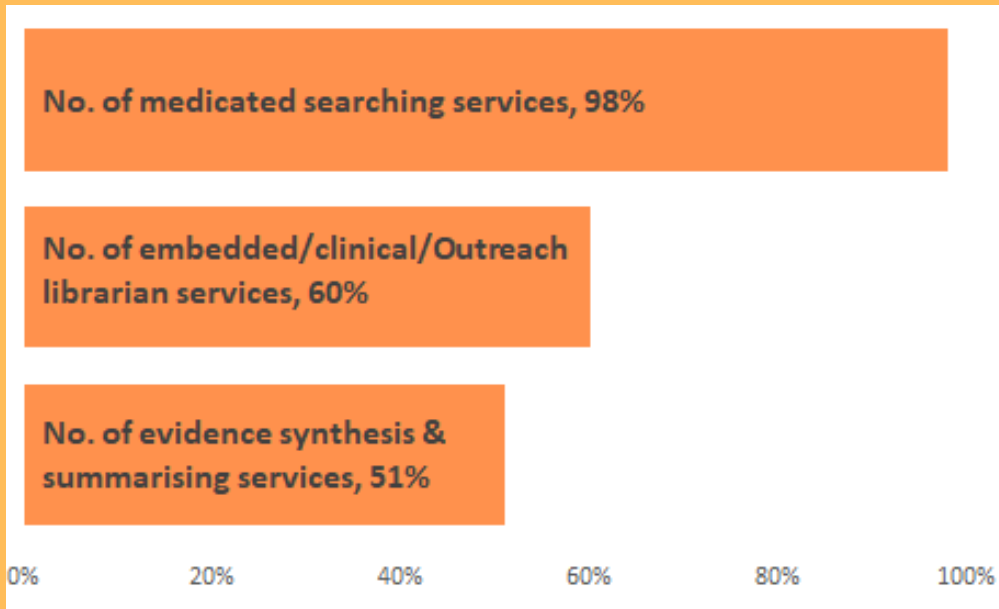


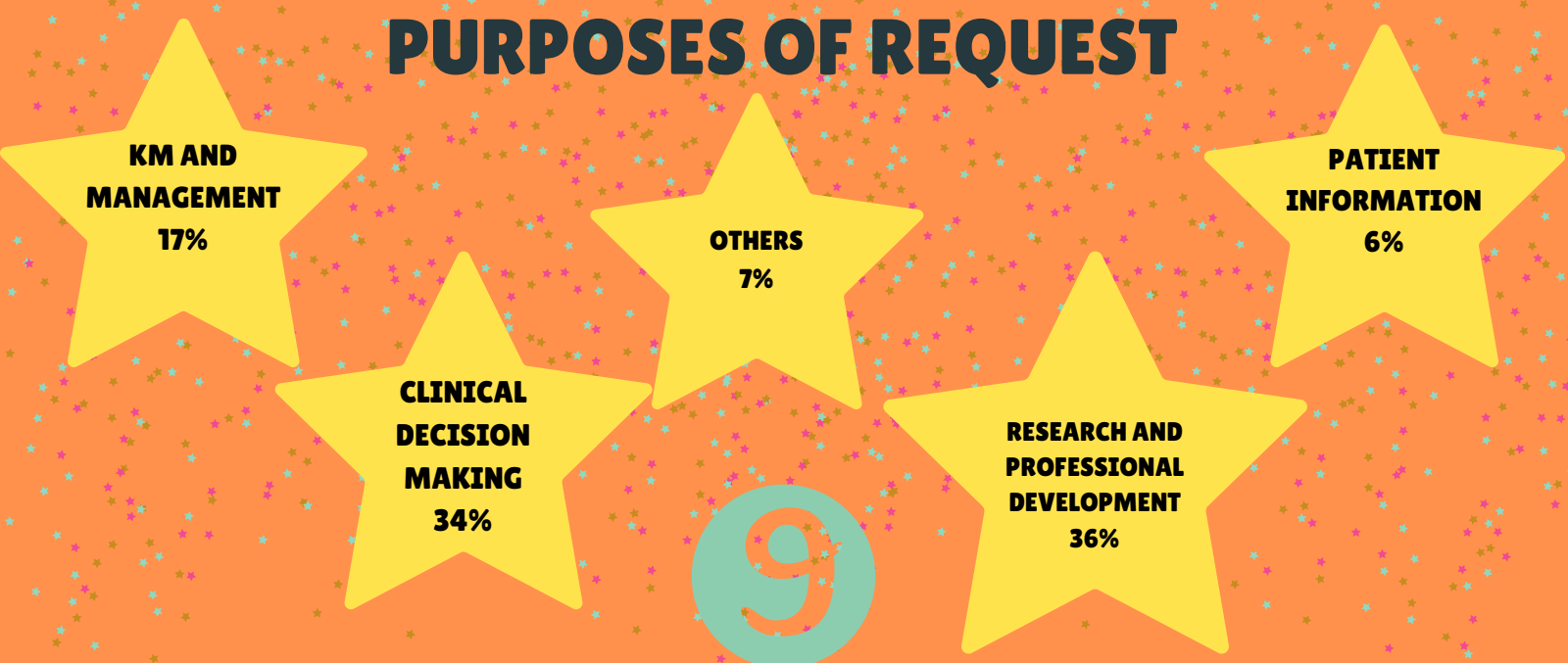
# NHS FUNDED LIBRARY AND KNOWLEDGE SERVICES IN ENGLAND

## HIGHLIGHTS 2019-20

### PERCENTAGE OFFERING SPECIALIST SERVICES



### PURPOSES OF REQUEST



### USER EDUCATION

#### REASONS FOR PARTICIPATING IN USER EDUCATION



#### SESSIONS DELIVERED

15,779

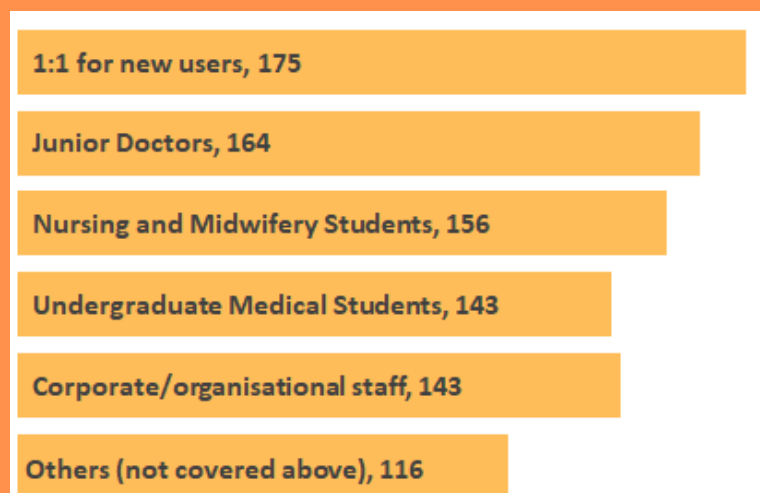
#### SESSIONS PARTICIPANTS

58,922



### INDUCTIONS

#### NUMBER OF LKS OFFERING INDUCTION BY TYPE



#### NUMBER OF ORGANISATIONS RECEIVING INDUCTIONS

372

#### INDUCTION SESSIONS PROVIDED

29,448

SOURCE: 2019-20 NHS LKS STATISTICAL RETURNS

\*NUMBERS ARE REDUCED COMPARED TO LAST YEAR 180 OUT OF 183 SERVICES RETURNED DATA